

## General practice is open...

...but because of the Coronavirus pandemic the way patients are seen in primary care has changed.



## If you feel unwell or have any worrying symptoms, such as potential signs of cancer, you should seek medical assistance

GP practices are open and here to help but because of the need to minimise the amount of face to face contact to keep you safe, most appointments in the first instance are carried out over the phone or via video. In an emergency, for example if you think you might be having a heart attack or stroke, call 999.



## If a face to face appointment is needed you will still be seen in person by a GP

Telephone appointments are not suitable for everyone – if you need a physical examination or blood test, for example. You and your GP can reach a decision on what is best for you.



## If you have Coronavirus symptoms you should stay at home for at least 10 days

from when your symptoms started and call NHS 111 if your symptoms worsen. You should arrange to take a test by visiting **www.nhs.uk** or by calling 119 but do not go to a GP surgery, pharmacy or hospital.

